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Hearing on Digital Integration in the Nordic Region

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Moniheli - Network of Multicultural Associations in Finland

MONIHEL

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Moniheli in short

Expert of equality and multiculturalism

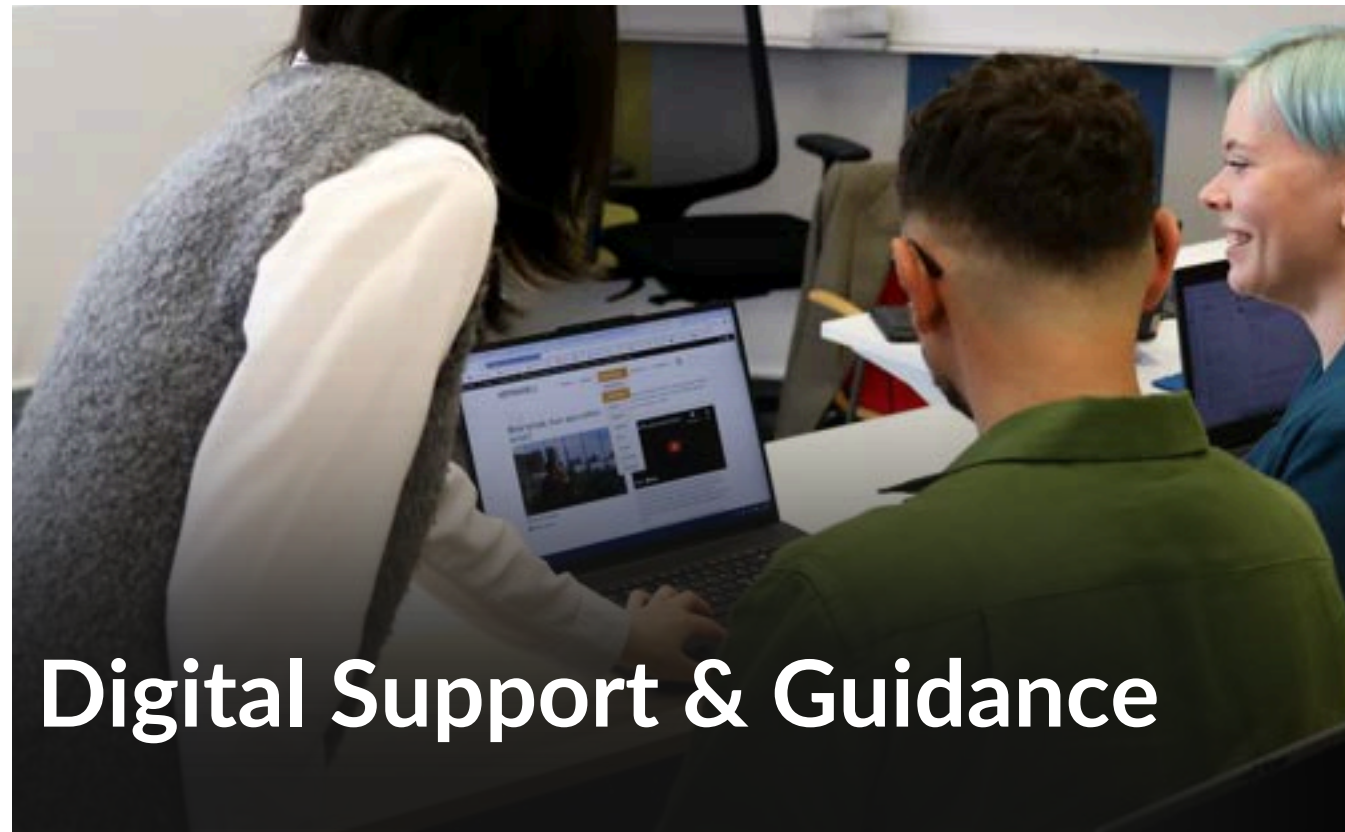
Finland's largest multicultural network

Approx. 160 member associations that represent 40 nationalities

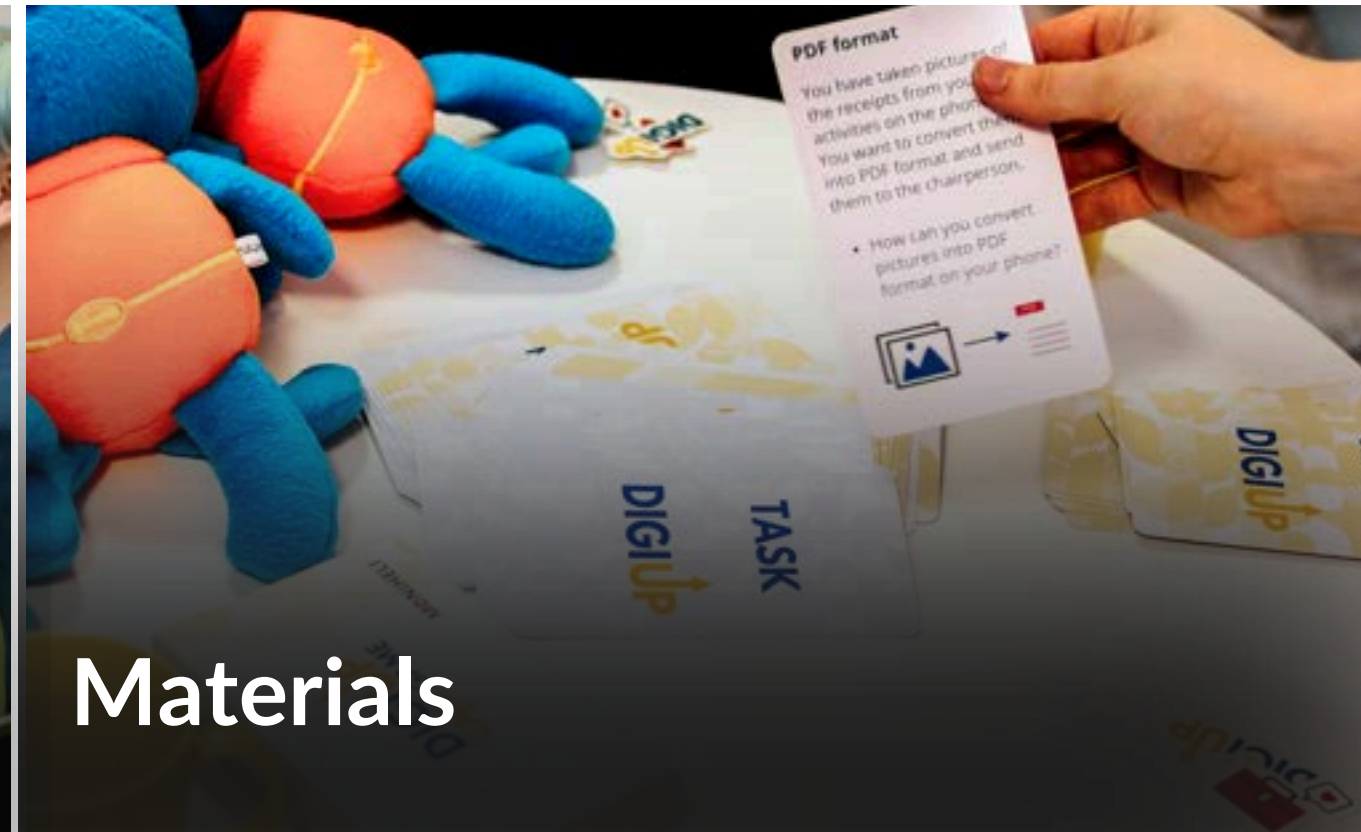
4 active projects that enhance inclusion from different perspectives

11 employees, of whom over 60% have an immigrant background





Digital Support & Guidance



Materials



Digital Skills Trainings



Digital Supporter Training

At the national level in Finland: Reaching wider network of digital supporters

Multicultural Guidance Badge
for Digital Supporters



Impacts

682 applications so far

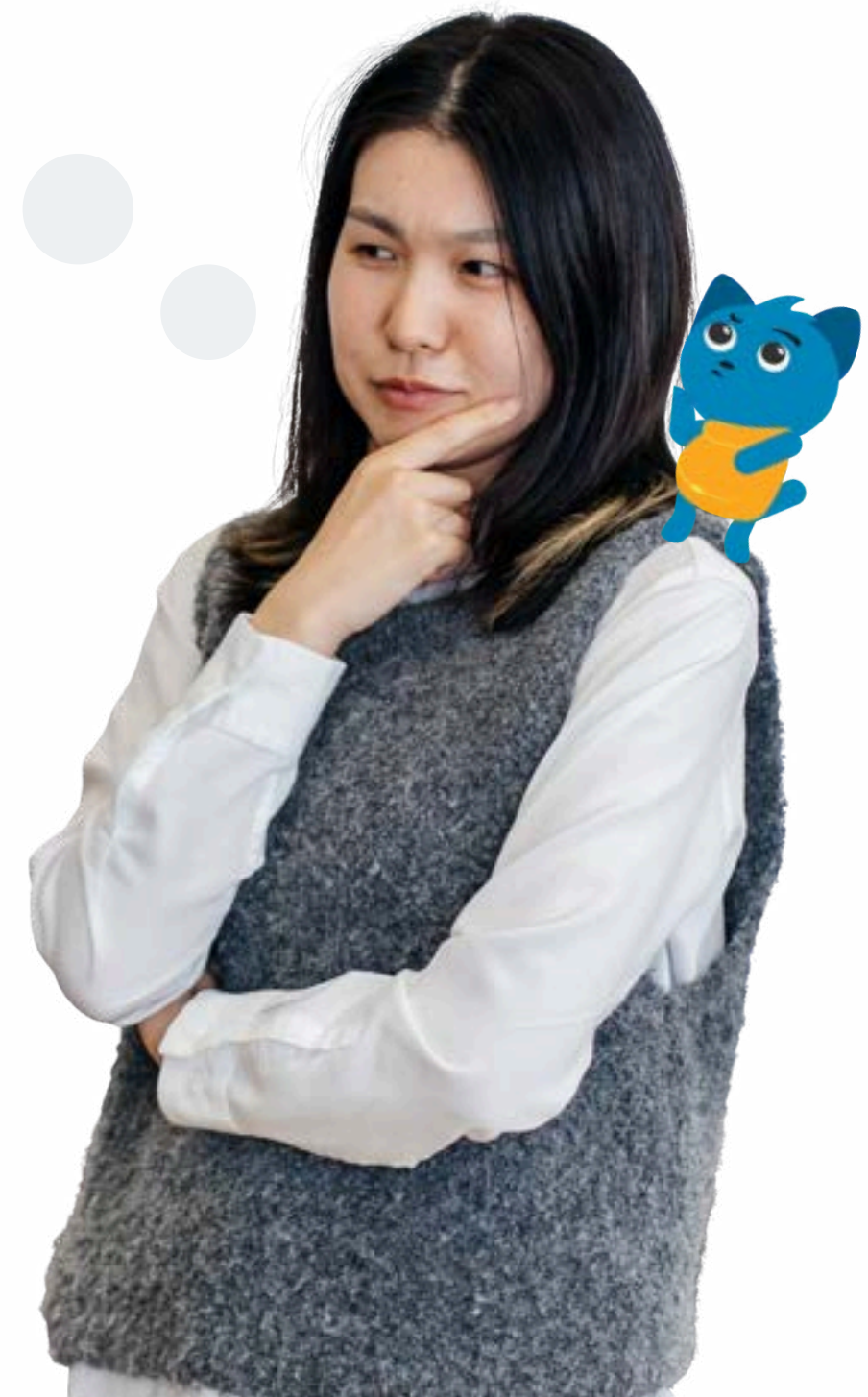
- Municipality 35%
- Government agency 2.8 %
- Company 4.4%
- Organization / NGO 13.8 %
- Private individual 20.5%
- Educational institution 23.5%

Lesson Learned

- Active participation in existing network
- Constant collection of feedback: Survey after the submission of the open badge

→ Development of content (Updates are coming at the end of 2025)

- Digital skills are essential to participate in society, for employment as well as for everyday life
- Reducing the gender gap in employment rates
- Finding out ways to mitigate the challenges migrant women face in learning digital skills
- There are many projects implemented and materials available, but we need solutions across the Nordic and Baltic regions





Empowering Migrant Women
into the Workforce
2025 March - 2026 March

The DigiUp Toolbox project aims to:

- Develop a comprehensive digital toolbox that equips educators and specialists with effective tools to train and support migrant women in building basic digital skills.
- Empower migrant women in the Nordic and Baltic regions by strengthening their basic digital skills related to work life and employment.

Funded by





Key stages of the project and its process

Needs Assessment and Research

Field research through literature reviews and interviews to identify key digital skill gaps among migrant women in the Nordic and Baltic regions.

Co-creation of the Toolbox

Educators and partners co-design the toolbox using best practices to ensure practical, targeted content.

Toolbox Development and Piloting

The toolbox is built and tested in pilot trainings across Finland, Estonia, Denmark and Norway, with feedback gathered for improvements.

Finalisation and Launch

The final version will be launched in March 2026 at a hybrid event, followed by the promotion of widespread use.

Making use of existing framework and expertise



Life Skills Model for All (Study Centre Siviis and KVS Foundation)

Knowledge and expertise in multicultural NGO work

Digital supporter training and digital support and skill needs of multicultural NGOs and their communities.



Open Badge system created by Tiede (Finnish Information Society Development Centre)

based on the DigiComp framework and the needs of work life digital skills

Core partner organisations



[City of Vantaa,
Employment Services](#)



[ReDI School Denmark](#)



[WeCode Platform](#)



[MiR](#)



[Nicehearts
Neighbourhood Mothers Program](#)



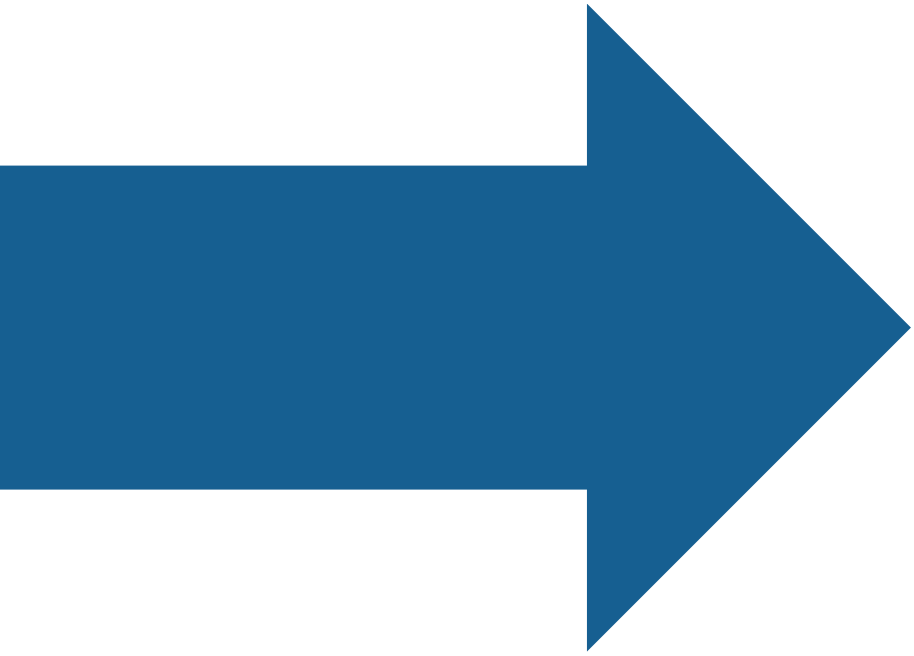
Tallinna Rändekeskus
Tallinn Migration Centre

[Tallinn Migration Centre](#)

DigiUp Toolbox

<https://www.digiuptoolbox.com> (desktop only)

Please don't share the link publicly



Support needs for learning opportunities

- Trainings have been taken as great learning opportunities by participants
 - participation in one's own mother tongue
 - places for peer support based on sharing experiences
 - child care provided

Things to consider

- Balance with child care and time to focus
 - No time to learn more in a home environment, due to family responsibilities and a lack of devices.
 - Child care during trainings is good, but doesn't always work
- Shared concerns and interests among learners
 - possibility of raising interests from the more life-related digital skills and then connecting with work-life skills?
- General basic digital skills are covered, but how can we tailor to specific work-life digital skills, such as the workshift system, the intra system?
 - collaboration with companies, but who provides the training and support?

Continuous development of toolbox

Materials for trainers

- Content creation to fit into different trainer needs and teaching styles
- Trainers guide into a self-study course and share their insights from their own experiences for reflections
- Activation of the community feature on the toolbox to exchange good practices across organisations and countries

Training materials development

- More preparation time for trainers organising training in languages other than English
- Needs of continuous search for suitable materials and creation

Possible direction of content creation to meet the needs

- Self learning/ reviewing materials: Plain language and in multiple languages
- Visual materials, such as images and gamified quizzes
- Learning about the topic on the smartphone rather than the computer



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More information

[Project home page](#)

