

# Digital integration

## Introduction

Successful digital integration is key to ensuring equal participation in the Nordic region. Through to 2027, NLL aims to strengthen digital inclusion – particularly for immigrants – by building cross-sectoral cooperation, identifying structural barriers, engaging policy makers through dialogue and sharing, adapting and upscaling promising practices that enhance digital participation.

## Focus areas

- Strengthening cooperation between public agencies, education providers, municipalities, companies, and civil society organisations.
- Gathering actionable knowledge and identifying structural gaps that hinder inclusion, thereby creating better preconditions for the effective use of existing resources.
- Sharing and connecting promising practices from Nordic initiatives within digital integration.
- Supporting digital skills development as part of broader integration efforts and access to services and employment.

## Development of policy and practice

NLL targets both policymakers and practitioners and aims at co-creation through stakeholder hearings, expert workshops, and collaboration with Nordic networks and social partners.

### In 2026 NLL will:

- Explore **design options** for a municipal digital-integration framework – possibly expressed as an adaptable step-by-step checklist – aimed at initial testing through pilot-projects
- Build on existing knowledge from key stakeholders like *Redi School of Digital Integration*, *Moniheli* and relevant NMR-projects to qualify adaptability and possible ways of **upscale promising practises**.

- Explore the needs of a **web overview/portal** that maps existing tools, guides, and initiatives across the Nordic countries and outlines how national policies are structured.
- Build a **cross-sectoral network** consisting of both representatives from government institutions, municipal services, NGOs, and employers.
- Coordinate with other Nordic actors, notably the Nordic Welfare Centre and Nordregio, in order to build synergies, secure **efficient use of resources** and complementary activities.
- Identify the needs for policy reform based on the findings of the network, resulting in a set of policy recommendations to be used as a basis for further improving Nordic approaches to digital integration.

## Impact

By the end of 2026, NLL will have developed a clearer understanding of how Nordic actors can collaborate to promote digital integration.

Pilot activities in 2026 and 2027 will test possible models for municipal frameworks and cross-sectoral cooperation.

The findings will inform practical recommendations after 2027 that strengthen the capacity of Nordic organisations to promote digital participation, improve access to learning and services, and enhance inclusion in the Nordic region.

## Facilitating cross-sector dialogue and creating Nordic added value

Digital integration requires coordinated action across education, labour-market, and integration actors.

These initiatives create **Nordic added value** by linking national and local efforts, making resources accessible across borders, and enabling municipalities to adapt a common approach **at their own pace**.

Shared learning from **exploratory pilots and working sessions** will inform policy and practice and support a path forward for digital integration that builds on existing knowledge and best practice.

## Contact

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